



Chapter 2

The full bank of validated descriptors

This is the full bank of descriptors that were validated through piloting in concrete education settings. Descriptors that are located in between basic and intermediate levels, or between intermediate and advanced levels, are identified in the tables as BI and IA respectively. For full information on how the descriptors were developed and tested, see Chapter 3.

VALUES

1. Valuing human dignity and human rights

ID	Key No.	Descriptor	Classification
101	Key 1	Argues that human rights should always be protected and respected	Basic
102	Key 2	Argues that specific rights of children should be respected and protected by society	Basic
103		Argues that everyone should recognise the fundamental freedoms of each human being	Basic
104	Key 3	Defends the view that no one shall be subjected to torture or to inhuman or degrading treatment or punishment	Intermediate

105	Key 4	Argues that all public institutions should respect, protect and implement human rights	Intermediate
106		Defends the view that human rights are required for every human being to be able to live with dignity	Intermediate
107	Key 5	Defends the view that when people are imprisoned, although they are subject to restrictions, this does not mean that they are less deserving of respect and dignity than anyone else	Advanced
108	Key 6	Expresses the view that all laws should be consistent with international human rights norms and standards	Advanced
109		Defends the view that everyone charged with a criminal offence shall be presumed innocent until proved guilty according to law	Advanced

2. Valuing cultural diversity

ID	Key No.	Descriptor	Classification
201	Key 7	Promotes the view that we should be tolerant of the different beliefs that are held by others in society	Basic
202	Key 8	Promotes the view that one should always strive for mutual understanding and meaningful dialogue between people and groups who are perceived to be "different" from one another	Basic
203		Argues that one should promote communication and dialogue between people from different cultural backgrounds	BI
204	Key 9	Expresses the view that the cultural diversity within a society should be positively valued and appreciated	Intermediate
205		Argues that one should try to learn from one another in order to deepen understanding of both one's own and other people's backgrounds	IA
206	Key 10	Argues that intercultural dialogue should be used to help us recognise our different identities and cultural affiliations	Advanced
207	Key 11	Argues that intercultural dialogue should be used to develop respect and a culture of "living together"	Advanced

3. Valuing democracy, justice, fairness, equality and the rule of law

ID	Key No.	Descriptor	Classification
301	Key 12	Argues that schools should teach students about democracy and how to act as a democratic citizen	Basic
302	Key 13	Expresses the view that all citizens should be treated equally and impartially under the law	Basic
303	Key 14	Argues that laws should always be fairly applied and enforced	Basic
304		Argues that fair and just laws should always be respected and obeyed	Basic
305	Key 15	Argues that democratic elections should always be conducted freely and fairly, according to international standards and national legislation, and without any fraud	Intermediate
306	Key 16	Expresses the view that, whenever a public official exercises power, he or she should not misuse that power and cross the boundaries of their legal authority	Intermediate
307	Key 17	Expresses support for the view that courts of law should be accessible to everyone so that people are not denied the opportunity to take a case to court because it is too expensive, troublesome or complicated to do so	Intermediate
308		Argues that democracy should always be protected and respected as an essential foundation for acting together with others in society	Intermediate
309		Expresses the view that, when exercising power, public officials should obey the law and judicial decisions	Intermediate
310		Argues that officials and judges should not treat someone or some group differently because of either prejudice or corruption	Intermediate
311		Argues that officials and judges should treat everyone equally under the law and that like cases should always be treated alike	Intermediate
312		Expresses the view that all people and institutions should be subject to and accountable to the law	IA

313		Expresses the view that there should be a transparent legal system, including a clear set of laws that are freely and easily accessible to all	IA
314		Expresses the view that there should be an independent and impartial judiciary to protect citizens against the arbitrary use of power by the state, organisations and individuals	IA
315		Expresses the view that public decisions should always be taken and enforced in accordance with laws and regulations	IA
316		Expresses the view that law-making should be controlled by persons who have been elected by and are accountable to the people	IA
317		Expresses the view that there should be effective measures to prevent and combat all forms of corruption	IA
318	Key 18	Expresses support for the view that those to whom legislative power is entrusted should be subject to the law and to appropriate constitutional oversight	Advanced
319	Key 19	Expresses the view that information on public policies and their implementation should be made available to the public	Advanced
320	Key 20	Argues that there should be effective remedies against the actions of public authorities which infringe civil rights	Advanced
321		Expresses the view that the legal system should have fair and transparent enforcement structures and procedures	Advanced

ATTITUDES

4. Openness to cultural otherness

ID	Key No.	Descriptor	Classification
401	Key 21	Shows interest in learning about people's beliefs, values, traditions and world views	Basic
402	Key 22	Expresses interest in travelling to other countries	Basic
403		Uses opportunities to meet new people	BI
404	Key 23	Expresses curiosity about other beliefs and interpretations and other cultural orientations and affiliations	Intermediate
405	Key 24	Expresses an appreciation of the opportunity to have experiences of other cultures	Intermediate
406		Expresses interest in working with people from different cultural backgrounds	IA
407		Enjoys having discussions with people whose ideas and values are different from his/her own	IA
408		Expresses a willingness to relate to others who are perceived to be different from himself/herself	IA
409	Key 25	Seeks and welcomes opportunities for encountering people with different values, customs and behaviours	Advanced
410	Key 26	Seeks contact with other people in order to learn about their culture	Advanced

5. Respect

ID	Key No.	Descriptor	Classification
501	Key 27	Gives space to others to express themselves	Basic
502	Key 28	Expresses respect for other people as equal human beings	Basic
503		Expresses respect for different opinions, world views and ways of life unless they violate human rights	Basic
504	Key 29	Treats all people with respect regardless of their cultural background	Intermediate
505	Key 30	Expresses respect towards people who are of a different socio-economic status from himself/herself	Intermediate
506		Expresses respectful attitudes towards the beliefs, practices and ways of life adopted by other people unless they violate human rights	Intermediate
507		Expresses respect for different opinions or ideas unless they violate human rights	Intermediate

508		Expresses respectful attitudes towards other people who differ from himself/herself	Intermediate
509		Expresses respect for others based on the recognition of the dignity of all persons and of their human rights	Intermediate
510		Expresses respect for gender differences	Intermediate
511	Key 31	Expresses respect for religious differences	Advanced
512	Key 32	Expresses respect for people who hold different political opinions from himself/herself	Advanced

6. Civic-mindedness

ID	Key No.	Descriptor	Classification
601	Key 33	Expresses a willingness to co-operate and work with others	Basic
602	Key 34	Collaborates with other people for common interest causes	Basic
603		Expresses readiness to contribute to improving the situation of other people in the community	BI
604		Expresses a willingness to participate in collective decision making	BI
605	Key 35	Expresses commitment to not being a bystander when the dignity and rights of others are violated	Intermediate
606	Key 36	Discusses what can be done to help make the community a better place	Intermediate
607		Expresses an interest in public affairs and issues	Intermediate
608		Expresses willingness to volunteer to help people in the community	Intermediate
609		Expresses acceptance of the obligations of belonging to a community	Intermediate
610		Expresses commitment to sustaining and safeguarding the human rights of other people	Intermediate
611		Is actively involved in community issues	IA
612		Is involved in pro-environmental activities	IA
613		Participates in decision-making processes regarding the affairs, concerns and common good of the community	IA
614	Key 37	Exercises the obligations and responsibilities of active citizenship at either the local, national or global level	Advanced
615	Key 38	Takes action to stay informed about civic issues	Advanced
616		Supports organisations addressing social issues	Advanced

7. Responsibility

ID	Key No.	Descriptor	Classification
701	Key 39	Shows that he/she accepts responsibility for his/her actions	Basic
702	Key 40	If he/she hurts someone's feelings, he/she apologises	Basic
703		Holds himself/herself accountable for his/her own behaviour	BI
704	Key 41	Submits required work on time	Intermediate
705		Meets personal commitments to others on time	Intermediate
706	Key 42	Shows that he/she takes responsibility for own mistakes	Intermediate
707		Meets deadlines	Intermediate
708		Demonstrates punctuality	Intermediate
709		Does his/her chores the very best he/she knows how	Intermediate
710	Key 43	Consistently meets commitments to others	Advanced

8. Self-efficacy

ID	Key No.	Descriptor	Classification
801	Key 44	Expresses a belief in his/her own ability to understand issues	Basic
802	Key 45	Expresses the belief that he/she can carry out activities that he/she has planned	Basic
803		Shows confidence that he/she can solve most problems if he/she invests the necessary effort	BI
804		Shows confidence that he/she can get good results when undertaking a task	BI
805		Expresses the belief that difficult situations can be overcome	BI
806		Expresses a belief that he/she can undertake the actions required to achieve a goal	BI
807		Shows confidence that he/she can work effectively	BI
808	Key 46	Expresses a belief in his/her own ability to navigate obstacles when pursuing a goal	Intermediate
809	Key 47	If he/she wants to change, he/she expresses confidence that he/she can do it	Intermediate
810		Shows that he/she is confident about making decisions	Intermediate

811		Shows confidence about tackling new challenges	Intermediate
812		Expresses the belief that he/she copes well with changing situations	Intermediate
813		Expresses a belief in his/her own ability to select appropriate methods for accomplishing tasks	Intermediate
814		Shows confidence in his/her ability to be successful	Intermediate
815		Shows confidence that he/she has the ability to succeed in most tasks that he/she undertakes	Intermediate
816		Shows confidence that he/she can perform high quality work	Intermediate
817		Remains confident in his/her own capabilities when challenged by others	Intermediate
818		Shows confidence that he/she can rely on his/her coping abilities to remain calm when facing difficulties	IA
819		Shows confidence that he/she is able to make decisions about the best way of handling a problem	IA
820		Shows confidence that he/she can accomplish his/her goals in life	IA
821		Expresses the belief that overall, in his/her life, he/she is a very effective person	IA
822	Key 48	Shows that he/she feels secure in his/her abilities to meet life's challenges	Advanced
823	Key 49	Shows confidence that he/she knows how to handle unforeseen situations due to his/her resourcefulness	Advanced
824		Shows confidence that he/she can deal efficiently with unexpected events	Advanced

9. Tolerance of ambiguity

ID	Key No.	Descriptor	Classification
901	Key 50	Engages well with other people who have a variety of different points of view	Basic
902	Key 51	Shows that he/she can suspend judgments about other people temporarily	Basic
903		Interacts positively without certainty of what the other thinks and feels	Basic
904		Is comfortable with many different kinds of people	Basic

905		Expresses a willingness to consider contradictory or incomplete information without automatically rejecting it or jumping to a premature conclusion	BI
906		Recognises ambiguous situations	BI
907		Accepts a task which requires dealing with unknown or unusual circumstances	BI
908		Seeks out discussions with people whose ideas and values are different from his/her own	BI
909	Key 52	Is comfortable in novel situations	Intermediate
910	Key 53	Deals with uncertainty in a positive and constructive manner	Intermediate
911	Key 54	Works well in unpredictable circumstances	Intermediate
912		Copes with ambiguous situations	IA
913		When faced with a choice about how to respond to a given situation, he/she is able to shift between two or more cultural perspectives	IA
914		Rises to the challenge of situations or issues that involve ambiguity	IA
915		Expresses acceptance of lack of clarity	IA
916		Expresses willingness to tolerate uncertainty	IA
917		Is comfortable encountering things that are unfamiliar to him/her	IA
918	Key 55	Expresses a desire to have his/her own ideas and values challenged	Advanced
919	Key 56	Enjoys the challenge of tackling ambiguous problems	Advanced
920	Key 57	Expresses enjoyment of tackling situations that are complicated	Advanced
921		Is comfortable when dealing with ambiguous situations	Advanced

SKILLS

10. Autonomous learning skills

ID	Key No.	Descriptor	Classification
1001	Key 58	Shows ability to identify resources for learning (e.g. people, books, internet)	Basic
1002	Key 59	Seeks clarification of new information from other people when needed	Basic
1003		Accomplishes learning tasks independently	Basic
1004		Identifies what he/she knows already and what he/she doesn't know	Basic
1005		Can identify gaps in his/her own knowledge independently	BI
1006		Can identify relevant sources of information to accomplish a learning task	BI
1007		Can gather information effectively using a variety of techniques and sources	BI
1008		Uses appropriate tools and information technologies effectively to discover new information	BI
1009		Demonstrates the ability to seek out information independently	BI
1010		Looks for information in a variety of sources	BI
1011		Expresses willingness to learn new things independently	BI
1012		Develops own ideas by gathering information	BI
1013	Key 60	Can learn about new topics with minimal supervision	Intermediate
1014	Key 61	Can assess the quality of his/her own work	Intermediate
1015		Can locate information relevant to his/her own personal and academic needs and interests	Intermediate
1016		Can use information technology effectively to access, research, organise and integrate information	Intermediate
1017		Can integrate learning from various subjects/areas of learning	Intermediate
1018		Can select learning materials, resources and activities independently	IA
1019		Can monitor own progress towards reaching his/her own learning goals	IA
1020		Seeks out new opportunities for learning	IA
1021		Rereads new material after an initial reading to make sure that he/she has understood it properly	IA

1022	Key 62	Can select the most reliable sources of information or advice from the range available	Advanced
1023	Key 63	Shows ability to monitor, define, prioritise and complete tasks without direct oversight	Advanced
1024		Manages own time effectively to achieve his/her own learning goals	Advanced
1025		Can evaluate the credibility of sources of information or advice independently	Advanced
1026		Monitors own progress in learning new information	Advanced

11. Analytical and critical thinking skills

ID	Key No.	Descriptor	Classification
1101	Key 64	Can identify similarities and differences between new information and what is already known	Basic
1102	Key 65	Uses evidence to support his/her opinions	Basic
1103		Can draw conclusions from the analysis of an argument	Basic
1104		Can analyse a situation before making a choice	Basic
1105		Can draw conclusions from an analysis of information	Basic
1106		Can solve problems through the use of logic	Basic
1107		Can compare different ideas when thinking about a topic	Basic
1108		Can distinguish between statements of fact and statements of opinion	BI
1109		Can make connections between arguments and information	BI
1110		Can make evaluations on the basis of evidence and experience	BI
1111		Can analyse alternative points of view	BI
1112		Uses more than one source of information before making a decision	BI
1113		Can use more than one source of information before making a decision	BI
1114		When faced with a problem, tries to determine what caused it	BI
1115		Can reflect critically on past experiences in order to inform future progress	BI
1116		Can construct a logical and defensible argument for or against a particular interpretation	BI
1117		Can evaluate arguments, claims and beliefs	BI

1118		Can identify logical relationships in materials being analysed	BI
1119	Key 66	Can assess the risks associated with different options	Intermediate
1120	Key 67	Shows that he/she thinks about whether the information he/she uses is correct	Intermediate
1121		Can analyse evidence when evaluating an argument	Intermediate
1122		Can analyse different points of view, products or practices found in other cultures	Intermediate
1123		Can make judgments about whether or not materials under analysis are appropriate or useful	Intermediate
1124		Can evaluate information critically	Intermediate
1125		Can make judgments about whether or not materials under analysis are persuasive	Intermediate
1126		Can distinguish between relevant and irrelevant information and evidence	Intermediate
1127		Shows that he/she considers the risks and/or the benefits of a choice before making a decision	Intermediate
1128		Can analyse materials in a logical or systematic manner	IA
1129		Prioritises choices before making a decision	IA
1130		Uses compelling evidence to make judgments	IA
1131		Can conduct cost-benefit analyses of different options	IA
1132		Can analyse all the information which he/she has about the different choices before making a decision	IA
1133		Shows regard for accuracy in analysing and evaluating information	IA
1134		Can identify causal relationships in materials being analysed	IA
1135		Can make judgments about whether or not materials under analysis are true, accurate or reliable	IA
1136		Can evaluate critically the actions of those who have responsibilities to respect, promote and realise human rights	IA
1137		Can examine the likely results for each possible solution to a problem	IA
1138		Can employ various types of reasoning (inductive, deductive, etc.) as appropriate	IA
1139	Key 68	Can identify any discrepancies or inconsistencies or divergences in materials being analysed	Advanced
1140	Key 69	Can use explicit and specifiable criteria, principles or values to make judgments	Advanced

1141		Can analyse the motives, intentions and agendas of the people who produce propaganda, stereotypes, intolerance and hate speech in the mass media (e.g. newspapers, TV)	Advanced
1142		Can draw the results of an analysis together in an organised and coherent manner to construct logical and defensible conclusions	Advanced
1143		When it comes to solving a problem, he/she thinks about all of the things that are part of the problem before deciding what to do	Advanced
1144		Can generate new syntheses of elements that have been examined	Advanced
1145		Can analyse how parts of a whole interact with each other to produce overall outcomes	Advanced
1146		Can examine both short-term and long-term perspectives	Advanced
1147		Can evaluate the preconceptions and assumptions upon which materials are based	Advanced

12. Skills of listening and observing

ID	Key No.	Descriptor	Classification
1201	Key 70	Listens carefully to differing opinions	Basic
1202	Key 71	Listens attentively to other people	Basic
1203		Actively listens to others	Basic
1204		Pays attention not only to what is being said but also to how it is being said	BI
1205		Remembers details of the behaviour of other people	BI
1206		Pays close attention to the behaviour of other people	BI
1207	Key 72	Watches speakers' gestures and general body language to help himself/herself figure out the meaning of what they are saying	Intermediate
1208	Key 73	Can listen effectively in order to decipher another person's meanings and intentions	Intermediate
1209		Watches other people's body language to help him/her understand what they are trying to say	Intermediate
1210		When he/she is a newcomer in a group with people from a different country, he/she tries to find out the rules in this group by observing their behaviour	IA
1211		Works out native speakers' language patterns (e.g. when requesting, apologising or complaining) by closely observing their behaviour	IA
1212		Uses other people's non-verbal cues to identify their unspoken thoughts or concerns	IA

1213	Key 74	Pays attention to what other people imply but do not say	Advanced
1214	Key 75	Notices how people with other cultural affiliations react in different ways to the same situation	Advanced
1215		Observes the behaviour of people who have other cultural affiliations carefully	Advanced

13. Empathy

ID	Key No.	Descriptor	Classification
1301	Key 76	Can recognise when a companion needs his/her help	Basic
1302	Key 77	Expresses sympathy for the bad things that he/she has seen happen to other people	Basic
1303		Expresses compassion for people who are being treated unfairly	Basic
1304		Expresses compassion for other people when they have problems	Basic
1305		Expresses compassion for another person who is hurt or upset	Basic
1306		Senses when others get irritated	Basic
1307		Can recognise whether a person is annoyed with him/her	Basic
1308		Pays attention to what other people are feeling	BI
1309		Can describe feelings identified at other people	BI
1310		Gets upset when he/she sees someone being treated badly	BI
1311		Expresses sympathy about other people's misfortunes	BI
1312		Can explain why someone else gets upset	BI
1313	Key 78	Tries to understand his/her friends better by imagining how things look from their perspective	Intermediate
1314	Key 79	Takes other people's feelings into account when making decisions	Intermediate
1315		Can describe accurately the emotions, feelings and needs of other people	Intermediate
1316		When talking to someone, tries to understand what they are feeling	Intermediate
1317		Shows ability to put himself/herself in the shoes of those who are in discomfort	Intermediate
1318		Expresses concern for other people who are being taken advantage of	Intermediate
1319		Shows ability to describe what other people are feeling	Intermediate

1320		Expresses sympathy for people who are less fortunate than himself/herself	Intermediate
1321		Expresses sympathy for a person who doesn't have friends	Intermediate
1322		Can recognise when someone wants comfort and emotional support, even if that person does not overtly exhibit it	IA
1323		Gets upset when he/she sees someone being excluded from a group	IA
1324		When others are upset, he/she becomes sad or concerned for them	IA
1325	Key 80	Expresses the view that, when he/she thinks about people in other countries, he/she shares their joys and sorrows	Advanced
1326	Key 81	Accurately identifies the feelings of others, even when they do not want to show them	Advanced
1327		Can describe other people's unique concerns	Advanced

14. Flexibility and adaptability

ID	Key No.	Descriptor	Classification
1401	Key 82	Modifies his/her opinions if he/she is shown through rational argument that this is required	Basic
1402	Key 83	Can change the decisions that he/she has made if the consequences of those decisions show that this is required	Basic
1403		Adjusts way of working when this is necessary	Basic
1404		Adjusts interaction style to interact more effectively with other people, when this is required	Basic
1405		Changes the way that he/she explains an idea if the situation requires this	Basic
1406		Adapts his/her behaviour in new situations by taking account of lessons learnt in previous situations	Basic
1407		Changes the way he/she does things when he/she see a problem with how things are going	BI
1408		Adapts to new situations by gathering more information	BI
1409		Accommodates easily to new people	BI
1410		Adjusts plans in response to changing circumstances	BI
1411		When he/she has a problem, he/she tries different ways to solve it	BI

1412		If something isn't going according to plan, he/she changes his/her actions to try to reach the goal	BI
1413	Key 84	Adapts to new situations by using a new skill	Intermediate
1414	Key 85	Adapts to new situations by applying knowledge in a different way	Intermediate
1415		Changes own way of doing something in the light of new insights	Intermediate
1416		Shows the ability to deal flexibly with and adjust to new people, places and situations	Intermediate
1417		Shows flexibility when facing obstacles	Intermediate
1418		Shows flexibility when interacting with persons who have other cultural affiliations from himself/herself	Intermediate
1419		Can modify his/her own learning strategies when necessary	Intermediate
1420		Accommodates easily to new situations	Intermediate
1421		Welcomes new and unusual situations	Intermediate
1422		Adapts effectively to change	Intermediate
1423		Adapts easily to new cultural environments	IA
1424		Shows the ability to overcome anxieties, worries and insecurities about meeting and interacting with other people who have different cultural affiliations from himself/herself	IA
1425		When speaking with people from other cultural backgrounds, he/she adjusts the type of gestures he/she uses with them appropriately	IA
1426		Adapts well to different demands and contexts	IA
1427		Can adjust his/her habitual way of thinking according to needs and circumstances	IA
1428		Can adapt to different cultural styles and behaviours	IA
1429		Controls his/her own emotions by keeping things in perspective	IA
1430	Key 86	Adopts the sociocultural conventions of other cultural target groups when interacting with members of those groups	Advanced
1431	Key 87	Can modify his/her own behaviour to make it appropriate to other cultures	Advanced

1432		Although a member of his/her own culture, he/she is nearly as comfortable in one or more other cultures	Advanced
1433		Can use appropriate strategies for adapting to the culture of another country	Advanced

15. Linguistic, communicative and plurilingual skills

ID	Key No.	Descriptor	Classification
1501	Key 88	Can express his/her thoughts on a problem	Basic
1502	Key 89	Asks speakers to repeat what they have said if it wasn't clear to him/her	Basic
1503		When talking to someone, he/she tries to maintain eye contact	Basic
1504		Uses gestures as a way to try to get his/her meaning across	Basic
1505		Can get his/her point across	Basic
1506		Asks questions as a way to be involved in conversations	BI
1507		Uses body language to help reinforce what he/she wants to say	BI
1508		Communicates to other people that he/she is receptive to their ideas	BI
1509		Achieves good interactions with others by making his/her own communications clear	BI
1510		Can identify when two people are trying to say the same thing but in different ways	BI
1511		When there is a problem with communication, he/she quite often finds ways around it (e.g. by using gestures, re-explaining, simplifying)	BI
1512		Uses his/her hands to illustrate what he/she is trying to say	BI
1513	Key 90	Asks questions that show his/her understanding of other people's positions	Intermediate
1514	Key 91	Can adopt different ways of expressing politeness in another language	Intermediate
1515		Can persuade and negotiate with other people	Intermediate
1516		Makes sure that his/her own messages are understood in the way that they are meant	Intermediate
1517		Can identify when a person is listening to him/her but not hearing what he/she is saying	Intermediate
1518		When ambiguous communications occur, he/she can clarify or otherwise deal with them satisfactorily	Intermediate

1519		Can adjust and modify his/her own linguistic and communicative behaviour to use the communicative conventions that are appropriate to his/her interlocutor	IA
1520		Can communicate efficiently and effectively in an intercultural setting	IA
1521		Can ensure that he/she understands what another person is saying before responding	IA
1522		Rephrases what another person said, to make sure that he/she has understood them	IA
1523		Can manage breakdowns in communication by providing restatements, revisions or simplifications of his/her own misunderstood communications	IA
1524		Can recognise the different ways of speaking that are employed in at least one other social group or culture	IA
1525		Can ask questions of clarification in an appropriate and sensitive manner in cases where inconsistencies between the verbal and non-verbal messages produced by another person are detected	IA
1526	Key 92	Can mediate linguistically in intercultural exchanges by translating, interpreting or explaining	Advanced
1527	Key 93	Can avoid successfully intercultural misunderstandings	Advanced
1528		Can meet the communicative demands of intercultural situations by using a shared language to understand another language	Advanced
1529		Can recognise the different communicative conventions that are employed in at least one other social group or culture	Advanced
1530		Is linguistically and culturally competent in at least one language and culture other than his/her own	Advanced

16. Co-operation skills

ID	Key No.	Descriptor	Classification
1601	Key 94	Builds positive relationships with other people in a group	Basic
1602	Key 95	When working as a member of a group, does his/her share of the group's work	Basic
1603		Can work effectively and respectfully with other people	Basic
1604		Can be a team player in a group	Basic
1605		Can work in a positive manner with other people	Basic
1606		Shares own ideas and resources with others	Basic

1607		When working as a member of a group, shows appreciation of and consideration for other group members	BI
1608		Works well with other people	BI
1609		When working as a member of a group, acts in accordance with team decisions or activities	BI
1610		When working as a member of a group, can express his/her own beliefs and opinions effectively to other members of the group	BI
1611		Co-operates effectively with other people	BI
1612		Accepts shared responsibility for collaborative work	BI
1613		Can help others with their work where appropriate	BI
1614		Is a productive team worker	BI
1615	Key 96	Works to build consensus to achieve group goals	Intermediate
1616	Key 97	When working as a member of a group, keeps others informed about any relevant or useful information	Intermediate
1617		Can help someone new become part of a group	Intermediate
1618		Participates effectively in group meetings	Intermediate
1619		Proactively shares useful information/knowledge with others	Intermediate
1620		Consistently participates well in group activities	Intermediate
1621		When working as a member of a group, encourages group members to express their views and opinions	IA
1622		Accepts a variety of roles when working in groups	IA
1623		Makes others feel comfortable in a group when faced with a problem	IA
1624		Helps to motivate others when working in a group, encouraging them to participate	IA
1625		Consistently works with others to accomplish goals and tasks	IA
1626		Can set group goals	IA
1627		Can motivate other group members to co-operate and help each other in order to achieve group goals	IA
1628		When working as a member of a group, solicits and utilises the skills, ideas, and opinions of other group members	IA
1629	Key 98	Generates enthusiasm among group members for accomplishing shared goals	Advanced
1630	Key 99	When working with others, supports other people despite differences in points of view	Advanced
1631		Seeks opportunities to work co-operatively with other people	Advanced

1632		When he/she sees something that needs to be done, he/she tries to get other people to work on it with him/her	Advanced
1633		Can persuade other group members to share their relevant and useful knowledge, experience or expertise	Advanced
1634		Involves other people in the planning and development of action plans to gain their commitment	Advanced

17. Conflict-resolution skills

ID	Key No.	Descriptor	Classification
1701	Key 100	Can communicate with conflicting parties in a respectful manner	Basic
1702	Key 101	Can identify options for resolving conflicts	Basic
1703		Works with others to resolve conflicts	Basic
1704		Shows the ability to generate practical solutions to conflicts	BI
1705		Can listen to conflicting parties to identify common interests	BI
1706		Works to resolve conflict by showing respect for others' opinions	BI
1707		Helps others determine how to settle disagreements	BI
1708		Can encourage active listening and open discussion as a means to resolve conflict	BI
1709		Can approach people involved in a conflict in an appropriate manner	BI
1710	Key 102	Can assist others to resolve conflicts by enhancing their understanding of the available options	Intermediate
1711	Key 103	Can encourage the parties involved in conflicts to actively listen to each other and share their issues and concerns	Intermediate
1712		Finds solutions to conflicts that are mutually beneficial	Intermediate
1713		Facilitates communication between people experiencing conflict who have previously been unable to resolve their differences	Intermediate
1714		Can use negotiation skills to resolve conflicts	Intermediate
1715		Can help parties in conflict to find common ground on which they can build an agreement	Intermediate
1716	Key 104	Regularly initiates communication to help solve interpersonal conflicts	Advanced
1717	Key 105	Can deal effectively with other people's emotional stress, anxiety and insecurity in situations involving conflict	Advanced

1718		Can guide conflicting parties to agree on optimal and mutually acceptable solutions to their conflict	Advanced
1719		When resolving conflicts, consistently focuses on the relevant issues at hand and avoids letting secondary or unrelated issues interfere with the outcome	Advanced
1720		Can refine possible compromises or solutions to conflicts	Advanced

KNOWLEDGE AND CRITICAL UNDERSTANDING

18. Knowledge and critical understanding of the self

ID	Key No.	Descriptor	Classification
1801	Key 106	Can describe his/her own motivations	Basic
1802	Key 107	Can describe the ways in which his/her thoughts and emotions influence his/her behaviour	Basic
1803		Can reflect critically on his/her own motives, needs and goals	BI
1804		Can explain how his/her personal characteristics influence his/her behaviour in different situations	BI
1805	Key 108	Can reflect critically on his/her own values and beliefs	Intermediate
1806	Key 109	Can reflect critically on himself/herself from a number of different perspectives	Intermediate
1807		Can reflect critically on how other people perceive him/her	IA
1808		Can reflect critically on the ways in which his/her thoughts and emotions influence his/her behaviour	IA
1809		Can reflect critically on his/her own perspective(s) on the world	IA
1810	Key 110	Can reflect critically on his/her own prejudices and stereotypes and what lies behind them	Advanced
1811	Key 111	Can reflect critically on his/her own emotions and feelings in a wide range of situations	Advanced
1812		Can reflect critically on how his/her judgments are influenced by his/her own cultural affiliations	Advanced
1813		Can reflect critically on the factors that have influenced his/her own intercultural development	Advanced

19. Knowledge and critical understanding of language and communication

ID	Key No.	Descriptor	Classification
1901	Key 112	Can explain how tone of voice, eye contact and body language can aid communication	Basic
1902	Key 113	Can describe the social impact and effects on others of different communication styles	Intermediate
1903	Key 114	Can explain how social relationships are sometimes encoded in the linguistic forms that are used in conversations (e.g. in greetings, forms of address, use of expletives)	Intermediate
1904		Can explain how different forms of language are used in different situations and contexts	Intermediate
1905		Can reflect critically on how different communication styles may result in a breakdown of communication	Intermediate
1906		Can describe different communicative conventions that are employed in at least one other social group or culture	Intermediate
1907		Can reflect critically on how diverse audiences may perceive different meanings from the same information	Intermediate
1908		Can describe some effects which different styles of language use can have in social and working situations	Intermediate
1909		Can reflect critically on how intercultural communication can affect relationships between people who have different cultural affiliations	IA
1910		Can reflect critically on how one's own assumptions, preconceptions, perceptions, beliefs and judgments are dependent on the specific language(s) which one speaks	IA
1911		Can reflect critically on some effects which different styles of language use can have in social and working situations	IA
1912	Key 115	Can explain why people of other cultural affiliations may follow different verbal and non-verbal communicative conventions which are meaningful from their perspective	Advanced
1913	Key 116	Can reflect critically on the different communicative conventions that are employed in at least one other social group or culture	Advanced

20A. Knowledge and critical understanding of politics, law and human rights

ID	Key No.	Descriptor	Classification
2001	Key 117	Can explain the meaning of basic political concepts, including democracy, freedom, citizenship, rights and responsibilities	Basic
2002	Key 118	Can explain why everybody has a responsibility to respect the human rights of others	Basic
2003		Can explain the meaning of basic legal concepts, including justice, equality, the need for laws and regulations, and the rule of law	Basic
2004		Can reflect critically on the concept of human rights	Basic
2005		Can describe the obligations of states in relation to human rights	BI
2006	Key 123	Can explain the universal, inalienable and indivisible nature of human rights	Intermediate
2007	Key 124	Can reflect critically on the relationship between human rights, democracy, peace and security in a globalised world	Intermediate
2008	Key 125	Can reflect critically on the root causes of human rights violations, including the role of stereotypes and prejudice in processes that lead to human rights abuses	Intermediate
2009		Can reflect critically on the human rights challenges that exist in his/her own community and society	Intermediate
2010		Can reflect critically on human rights issues or movements in his/her own country	Intermediate
2011		Can reflect critically on human rights as a values framework and its close relationship with other moral, ethical and religious value frameworks	IA
2012	Key 130	Can describe the diverse ways in which citizens can influence policy	Advanced
2013	Key 131	Can reflect critically on the evolving nature of the human rights framework and the ongoing development of human rights in different regions of the world	Advanced
2014		Can reflect critically on the nature and purposes of democratic political processes	Advanced
2015		Can reflect critically on the nature and purposes of the law	Advanced

20B. Knowledge and critical understanding of culture, cultures, religions

ID	Key No.	Descriptor	Classification
2016	Key 119	Can describe basic cultural practices (e.g. eating habits, greeting practices, ways of addressing people, politeness) in one other culture	Basic
2017	Key 120	Can reflect critically on how his/her own world view is just one of many world views	Basic
2018		Can describe several different cultures, especially the values, customs and practices which are common in those cultures	Basic
2019		Can reflect critically on how intercultural interactions can influence situations and events	BI
2020		Can describe the commonalities and differences which exist between different religious traditions	BI
2021	Key 126	Can explain the dangers of generalising from individual behaviours to an entire culture	Intermediate
2022	Key 127	Can reflect critically on religious symbols, religious rituals and the religious uses of language	Intermediate
2023		Can explain why all cultural groups contain individuals who contest and challenge traditional cultural meanings	Intermediate
2024		Can reflect critically on the role of religions and non-religious convictions in society and public life	Intermediate
2025		Can explain why all cultural groups are constantly evolving and changing	IA
2026		Can explain why all cultural groups are internally variable, diverse and heterogeneous	IA
2027		Can analyse the variability which occurs in behavioural patterns within cultures	IA
2028		Can analyse the variability which occurs in behavioural patterns across cultures	IA
2029		Can reflect critically on how power structures and discriminatory practices within cultural groups operate to restrict opportunities for disempowered group members	IA
2030		Can describe the key aspects of the history of particular religious traditions	IA
2031		Can reflect critically on the fact that personal expressions of religions are likely to differ in various ways from standard textbook representations of those religions	IA
2032		Identifies the key texts and key doctrines of particular religious traditions	IA

2033		Can describe key features of the beliefs, values, practices and experiences of individuals who practise particular religions	IA
2034		Can reflect critically on the beliefs, values, practices and experiences of religious believers	IA
2035	Key 132	Can explain why there are no cultural groups that have fixed inherent characteristics	Advanced
2036	Key 133	Can explain why all religious groups are constantly evolving and changing	Advanced
2037		Can describe the internal diversity of beliefs and practices which exists within individual religions	Advanced

20C. Knowledge and critical understanding of history, media, economies, environment and sustainability

ID	Key No.	Descriptor	Classification
2038	Key 121	Can assess society's impact on the natural world, for example, in terms of population growth, population development, resource consumption	Basic
2039	Key 122	Can reflect critically on the risks associated with environmental damage	Basic
2040		Can reflect critically on the environmental interdependence of the global community	Basic
2041		Can reflect critically on the values, behaviour and lifestyles that are required for a sustainable future	Basic
2042		Can reflect critically on the need for responsible consumption	Basic
2043		Can reflect critically on the ways in which citizens and governments can contribute to environmental sustainability	Basic
2044		Can reflect critically on global inequalities	Basic
2045	Key 128	Can describe the effects that propaganda has in the contemporary world	Intermediate
2046	Key 129	Can explain how people can guard and protect themselves against propaganda	Intermediate
2047		Can explain what propaganda is	Intermediate
2048		Can explain what makes people vulnerable to propaganda	Intermediate
2049	Key 134	Can reflect critically on how histories are often presented and taught from an ethnocentric point of view	Advanced
2050	Key 135	Can explain national economies and how economic and financial processes affect the functioning of society	Advanced

2051		Can reflect critically on the fluid nature of history and how interpretations of the past vary over time and across cultures	Advanced
2052		Can reflect critically on diverse narratives from different perspectives about the historical forces and factors that have shaped the contemporary world	Advanced
2053		Can reflect critically on how the concept of citizenship has evolved in different ways in different cultures over time	Advanced
2054		Can outline diverse narratives from different perspectives about the historical forces and factors that have shaped the contemporary world	Advanced
2055		Can reflect critically on processes of historical investigation	Advanced
2056		Can reflect critically on the ethical issues associated with globalisation	Advanced
2057		Can reflect critically on the economic interdependence of the global community	Advanced
2058		Can reflect critically on the connections between economic, social, political and environmental processes	Advanced
2059		Can explain the impact that personal choices, political actions and patterns of consumption may have in other parts of the world	Advanced